



THE LAND REGISTRY

MONTHLY MEMORIAL INFORMATION ON MORTGAGE TRANSACTIONS (MMIM)

Subscription Form

Part I Particulars

Name (** Mr./Miss/Mrs./Ms.) : _____
 E-mail Address for Correspondence : _____
 E-mail Address for Delivery : _____
 (if different from the above address)

Applicable to individual subscriber only

☐ Corporate Subscriber

Address (Optional) : _____

Telephone No. : _____

Fax No. (Optional) : _____

Business Type: ☐ 1. Accountants Firm ☐ 2. Bank ☐ 3. Finance / Investment Co.
☐ 4. Newspaper Publisher ☐ 5. Real Estate Developer ☐ 6. Real Estate Broker & Agent
☐ 7. Search Co. ☐ 8. Solicitors Firm ☐ 9. Surveyors Firm / Valuation Consultant
☐ 10. Public Utility ☐ 11. Government Department ☐ 12. Quasi Government Organization
☐ 13. Others (Please specify: _____)

☐ Individual Subscriber

Address (Optional) : _____

Telephone No. : _____

Fax No. (Optional) : _____

*Delete whichever is inappropriate

☐ Please put a tick “✓” where appropriate

Part II Subscription for MMIM

- ☐ I enclose herewith a * cheque / demand draft / cashier's order no. _____ payable to * “The Government of the Hong Kong Special Administrative Region” / “The Land Registry” in the amount of HK\$_____ for ☐ Application Fee and ☐ Subscription Fees.
☐ I pay HK\$_____ by *PPS/ Faster Payment System (FPS)/ Credit Card/ Mobile Payment/ e-Cheque (for online submission only) for ☐ Application Fee and ☐ Subscription Fees.
- Type of Subscriber
☐ (i) New Applicant: Application Fee HK\$1,070
☐ (ii) Current MMIM Subscriber: Account Number is _____
- Subscription Period (Subscription is on a 6-month or 12-month basis)
☐ (i) New Applicant: * 6 / 12 months starting from _____ / _____
 (Month) (Year)
☐ (ii) Current MMIM Subscriber: * 6 / 12 months starting from _____ / _____
 (Month) (Year)
- Subscription Fees HK\$ _____ (@ HK\$5,500/month)

*Delete whichever is inappropriate

☐ Please put a tick “✓” where appropriate



THE LAND REGISTRY

MONTHLY MEMORIAL INFORMATION ON MORTGAGE TRANSACTIONS (MMIM)
Subscription Form

Part III Declaration

1. I have read and understand the attached "Personal Information Collection Statement" and confirm that the information given above is correct and complete.
2. I have read and understand the attached Terms and Conditions for subscription to MMIM and agree to be bound by such Terms and Conditions.
3. I understand that if my application for MMIM is unsuccessful, the payment stated in para.1 of Part II above will be refunded to me.

(For Corporate Subscriber)

Authorised Signature and
Company Chop: _____

Full name of
Authorised Signatory: _____

Title of Authorised
Signatory: _____
(e.g. Partner, Director)

Date of Application: _____

(For Individual Subscriber)

Subscriber's Signature: _____

Full name of Subscriber: _____

Date of Application: _____

Please return the completed form to the Subscribers' Accounts Section, Financial Services Division, Land Registry, 28/F, Queensway Government Offices, 66 Queensway, Hong Kong. If you wish to submit the application form via electronic mail, please refer to the Land Registry's webpage (https://www.landreg.gov.hk/en/services/services_b_8.htm) for details. For enquiry, please call 2867 8069.

"PLEASE SEE TERMS AND CONDITIONS ATTACHED"

FOR OFFICE USE ONLY

Approved by : _____ Approval Date : _____
Account Number : _____ Subscription Period : _____

Terms and Conditions

1. Upon the approval of the application made by the Subscriber in the Subscription Form, there shall constitute an agreement between the Land Registry and the Subscriber (hereafter called "**this agreement**") that the Land Registry shall supply to the Subscriber the following service, namely, the provision of the data as defined in Clause 2 (which data are hereinafter called "**MMIM**") for such period and at such subscription fee as specified in the Subscription Form subject to this Terms and Conditions. The personal data provided by the Subscriber will be governed by the policy stated in the Personal Information Collection Statement (if applicable).
2. In this agreement, "**MMIM**" means such data as contained in the Monthly Memorial Information on Mortgage Transactions kept or available in the Land Registry which comprises the selected memorial particulars of documents on mortgage transactions lodged to the Land Registry for registration in a day or days pursuant to the Land Registration Ordinance (Cap.128) and its regulations.
3. The MMIM ordered under this agreement will be provided by the Land Registry to the Subscriber in files known as **MMIM data files** in electronic form or in such other form as from time to time determined by the Land Registry.
4. The Subscriber shall be solely responsible for the acquisition of his own computer equipment, software, skills or other technical support in order to have access to the MMIM contained in a MMIM data file. Guidelines may be given from time to time by the Land Registry to the Subscriber as to access to the content of the MMIM data files, but the Land Registry does not assume responsibility in whatever respect in connection therewith.
5. The Subscriber must provide a valid e-mail address for delivery. The MMIM shall be delivered to the Subscriber's last known e-mail address for delivery by electronic means and subject to such delivery charges as currently adopted by the Land Registry at the date of approval of the Subscriber's application. Except for any contingent failure of e-mail or computer system, any change of the form of MMIM data files, the mode of delivery and the delivery charge shall be notified by the Land Registry to the Subscriber by not less than 14 days' written notice which shall take effect upon the expiry of the notice.
6. Upon application for subscription of MMIM, the Subscriber shall pay to the Land Registry an administrative fee specified in the Subscription Form ("**application fee**"), which fee shall not be set-off against any subscription fees payable. Application fee is not refundable except upon the Subscriber's application being rejected by the Land Registry.

7. If after the expiry of subsisting subscription or after the termination of service for provision of MMIM for whatever reason, the Subscriber is desirous of subscribing for MMIM again, a fresh application with application fee shall be submitted. For a current subscriber, if any application for renewal of subscription for another period is duly made and delivered to the Land Registry not less than 7 days before the expiry of the subsisting subscription period, no application fee is payable.

8. Subscription fees for the whole subscription period shall be paid in full in advance upon submission of the Subscription Form. All subscription fees paid are not refundable save as otherwise provided in this agreement.

9. The subscription period and the subscription fees will be counted and paid on a full month basis. Each month of the subscription period shall run from the 1st day to the last day of each calendar month. For a subscription which takes effect on a date later than the 1st day of a calendar month, a full month's subscription fee shall still be payable without any pro rata deduction but all the MMIM beginning with the 1st day of that calendar month will be provided by the Land Registry to the Subscriber on the first delivery of service.

10. The Land Registry may terminate the service to the Subscriber in any one of the following manners :-

- (a) By Notice: Without assigning any reason, by giving not less than 30 days' notice in writing ("**LR Notice of Termination**") to the Subscriber.
- (b) For Breach: If there is any breach of any term or condition of this agreement on the part of the Subscriber, forthwith by notice in writing stating the nature of breach ("**LR's Notice of Breach**"); such notice will be effective upon being served on the Subscriber. In any dispute arising from LR's Notice of Breach, the Land Registry may rely on any breach of agreement actually committed by the Subscriber despite such breach has not been stated or accurately stated in the LR's Notice of Breach.
- (c) Following the termination of service pursuant to Clause 10(a), the Land Registry shall refund to the Subscriber a due proportion of the subscription fees for the unexpired term of the subscription period. No refund of subscription fees will be available for a termination of service pursuant to Clause 10(b) due to a breach of agreement.
- (d) Any termination of service by the Land Registry pursuant to this clause shall be without prejudice to any rights or claims which have accrued or may have accrued to

the Land Registry against the Subscriber by reason of any other or any antecedent breach of the terms or conditions on the part of the Subscriber.

11. The MMIM shall not be used by any person other than the Subscriber. It shall only be used for statistics or research purpose of the Subscriber. The Subscriber shall not lend, lease, license or resell the MMIM in its original form or in any other form. The Subscriber shall not copy or reproduce or transmit the MMIM or any part thereof in any form by any means for use by any person other than the Subscriber.

12. The Subscriber shall not use the MMIM for activities which are unlawful or which are objectionable as determined by the Land Registry absolutely. In particular, the Subscriber shall not reconfigure the MMIM or use the MMIM for activities in violation of any provisions of the Personal Data (Privacy) Ordinance (Cap.486) ["PDPO"] or the Copyright Ordinance (Cap.528).

13. The Land Registry shall not be responsible for the accuracy, completeness and/or consistency of the MMIM nor shall the Land Registry be required to make any subsequent amendments to the MMIM data file or files after they have been delivered to the Subscriber.

14. (a) The Land Registry shall not be liable to the Subscriber or any other person for any loss or damage arising directly or indirectly from use of the MMIM or from any error, deficiency or fraud therein or in connection therewith or from any failure or delay in the provision of the MMIM, whether such loss or damage is caused by negligence or otherwise.

(b) The Land Registry has an absolute discretion in choosing the mode of delivery considered by it to be reliable and of reasonable despatch, and there is no warranty that the MMIM will be delivered in time for any specific purpose of the Subscriber.

15. The Land Registry reserves the right to amend any particular format, layout and/or transmission media of the MMIM and also to add to, delete and/or to vary the types of information as contained in the MMIM or the MMIM data files upon 14 days' notice to the Subscriber.

16. Both the subscription fees and the Subscriber's rights under the terms and conditions herein shall be personal to the Subscriber and cannot be assigned or transferred to any third party.

17. The Subscriber hereby authorizes the Land Registry to provide a third party with

such information relating to the Subscriber in order to comply with any order of a court or tribunal or a request from a government agency or authority of local or foreign jurisdiction.

18. The Subscriber shall notify the Land Registry immediately upon any change of the particulars given in the Subscription Form. Notices to be given to the Subscriber shall be deemed to be duly served on the Subscriber if given in writing and served by hand delivery or by post to the last known business address or sent by fax or by e-mail to the last known fax number or e-mail address for correspondence as provided by the Subscriber to the Land Registry.

19. The terms and conditions herein shall be governed by and construed according to the laws of Hong Kong. Any disputes between the parties arising out of this agreement shall be submitted to the adjudication by the courts of Hong Kong.

PERSONAL INFORMATION COLLECTION STATEMENT

Purpose of Collection

1. The personal data collected will be used by the Land Registry for the following purposes:-
 - 1.1 to carry out activities and the Land Registry's functions relating to the provision of services by the Land Registry;
 - 1.2 to facilitate communications; and
 - 1.3 to produce statistics relating to the Land Registry's services.

You understand that the provision of personal data is obligatory. If you fail to provide information as required, the Land Registry may not be able to provide the requested service.

Please do NOT provide any personal data (including personal data relating to third parties) which are not specifically required to be submitted. Where information of any third party is included in this form or any document(s) filed in relation to it, the Land Registry will treat that you have obtained consent from such third party to disclose such information for the purposes above.

Disclosure of Personal Data

2. You understand that the personal data provided may be disclosed or transferred to relevant parties where such disclosure or transfer is necessary for the purposes as stated in paragraph 1 above. Such personal data may also be disclosed or transferred to law enforcement agencies as permitted under the Personal Data (Privacy) Ordinance (Cap.486) ("PDPO").

Access to Personal Data

3. You understand that pursuant to Sections 18 and 22 and Principle 6 of Schedule 1 to the PDPO, you have the right to request access to and correction of your personal data held by the Land Registry. The Land Registry may charge a fee to process the said request in accordance with the PDPO. Any such request shall be made to the Personal Data (Privacy) Officer of the Land Registry at 28th Floor, Queensway Government Offices, 66 Queensway, Hong Kong.



THE LAND REGISTRY

Monthly Memorial Information on Mortgage Transactions (MMIM)

1. Product

1.1 MMIM data files.

2. Product Description

2.1 6 MMIM data files which contain MMIM particulars will be supplied in a *single compressed* file and delivered to subscribers according to the delivery methods mentioned in para. 6. Subscribers must restore the compressed MMIM data files according to para. 8 “Steps to restore MMIM data files”.

2.2 Chinese characters in any of the 6 MMIM data files are encoded in ISO/IEC 10646:2003 + Amendment 1.

2.3 The *single compressed* file is to be provided in zip format.

2.4 Total size of the 6 data files after decompression is estimated to be around 10 MB, depending on the number of memorials involved.

2.5 Record layouts of the current MMIM data files and sample data contents are at Annex B for illustration.

Note: The number and size of the data files described above are per single product.

3. Hardware and Software Configuration

3.1 Subscribers are required to acquire their own computer equipment, software and skills for reading the data files as described above. The recommended computer configuration for receiving MMIM data files by e-mail is at Annex C.

4. Charges

4.1 Application fee is HK\$1,070.

4.2 Subscription fee is HK\$5,500 per month.

5. Terms and Conditions of Use

5.1 The Terms and Conditions are attached to the Subscription Form.

6. Delivery of MMIM Data Files

- 6.1 The compressed file will be sent to subscribers' last known e-mail addresses for delivery within 4 working days excluding Saturdays at the beginning of the month.
- 6.2 In case of any contingent failure of e-mail or computer system, the compressed file will be delivered in form of a CD-ROM by local courier service, or by any other delivery mode as the Land Registry considers appropriate, to subscribers.

7. Enrolment

- 7.1 Apply to the Land Registry on Subscription Form [LR/MMIM/1 (Rev.4/2025)].

8. Steps to Restore MMIM Data Files

- 8.1 Create a temporary sub-directory (e.g. MMIM.WRK) in a PC hard disk initially. (Note: This step is not required if the sub-directory has been already created.)
- 8.2 Delete all previous MMIM data files in the temporary sub-directory, if any.
- 8.3 Detach all zipped files contained in Land Registry's e-mail to the temporary sub-directory.
- 8.4 Unzip (extract) MMIM data files from the zipped files in the temporary sub-directory.

- End -

The Land Registry –Integrated Registration Information System Monthly Memorial Information on Mortgage Transactions File Format

Annex B P. 1

Record Layout of File MMIM.FL1

Field No	Field Description	Position	Format	Remarks
1.	Serial Number	1 - 14	X(14)	A unique serial number assigned to the record of the MMIM file in the format yyyymmnnnnnnnn, where yyyymm represents the year and month of the MMIM data, and nnnnnnnn is an 8-digit, left zero-filled number.
2.	Stamp Duty	15 - 28	9(14)	In cents. Right-justified with no leading zero.
3.	<Reserved>	29 - 44	X(16)	Space-filled.
4.	Date of Instrument	45 - 52	9(8)	In yyyymmdd date format.
5.	Date of Delivery	53 - 60	9(8)	In yyyymmdd date format.
6.	Nature of Instrument	61 - 165	X(105)	
7.	Consideration (HK\$)	166 - 181	9(16)	In cents. Right-justified with no leading zero.
8.	Consideration (Text)	182 - 281	X(100)	
9.	Consideration Part Code	282 - 285	X(4)	

Record Layout of File MMIM.FL3

Field No	Field Description	Position	Format	Remarks
1.	Serial Number	1 - 14	X(14)	A unique serial number assigned to the record of the MMIM file in the format yyyymmnnnnnnnn, where yyyymm represents the year and month of the MMIM data, and nnnnnnnn is an 8-digit, left zero-filled number.
2.	Mortgagee's Name (to be extracted only if Mortgagee is not an individual)	15 - 154	X(140)	Trailing spaces will be truncated.

Record Layout of File MMIM.FL4

Field No	Field Description	Position	Format	Remarks
1.	Serial Number	1 - 14	X(14)	A unique serial number assigned to the record of the MMIM file in the format yyyymmnnnnnnnn, where yyyymm represents the year and month of the MMIM data, and nnnnnnnn is an 8-digit, left zero-filled number.
2.	Property Serial Number	15 - 22	X(8)	A Property Serial Number is a unique number for identification of a property in each record of the MMIM file in the format Pnnnnnnn, where "P" is a constant prefix, and nnnnnnn is a 7-digit, left zero-filled number. Each Serial Number has one or more properties.
3.	Lot Identifier	23 - 342	X(320)	Trailing spaces will be truncated if Lot Locations (both Chinese and English) are blank.
4.	Lot Location (English)	343 - 683	X(341)	Trailing spaces will be truncated if Lot Location (Chinese) is blank. If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, " AND OTHER PROPERTIES" will be appended.
5.	Lot Location (Chinese)	684 -1333	X(650)	Trailing spaces will be truncated. The Chinese character is encoded in Unicode (UTF-8). If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, "及其他物業" will be appended.

Record Layout of File MMIM.FL5

Field No.	Field Description	Position	Format	Remarks
1.	Serial Number	1 - 14	X(14)	A unique serial number assigned to the record of the MMIM file in the format yyyymmnnnnnnnn, where yyyymm represents the year and month of the MMIM data, and nnnnnnnn is an 8-digit, left zero-filled number.
2.	Property Serial Number	15 - 22	X(8)	A Property Serial Number is a unique number for identification of a property in each record of the MMIM file in the format Pnnnnnnn, where "P" is a constant prefix, and nnnnnnn is a 7-digit, left zero-filled number. Each Serial Number has one or more properties.
3.	Lot Description	23 - 342	X(320)	Trailing spaces will be truncated if Lot Locations (both Chinese and English) is blank.
4.	Lot Location (English)	343 - 683	X(341)	Trailing spaces will be truncated if Lot Location (Chinese) is blank. If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, " AND OTHER PROPERTIES" will be appended.
5.	Lot Location (Chinese)	684 - 1333	X(650)	Trailing spaces will be truncated. The Chinese character is encoded in Unicode (UTF-8). If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, "及其他物業" will be appended.

Record Layout of File MMIM.FL6

Field No	Field Description	Position	Format	Remarks
1.	Serial Number	1 - 14	X(14)	A unique serial number assigned to the record of the MMIM file in the format yyyymmnnnnnnnn, where yyyymm represents the year and month of the MMIM data, and nnnnnnnn is an 8-digit, left zero-filled number.
2.	Property Serial Number	15 - 22	X(8)	A Property Serial Number is a unique number for identification of a property in each record of the MMIM file in the format Pnnnnnnn, where "P" is a constant prefix, and nnnnnnn is a 7-digit, left zero-filled number. Each Serial Number has one or more properties.
3.	Lot Share	23 - 78	X(56)	
4.	Reference Lot Location	79 - 398	X(320)	Trailing spaces will be truncated if Register Locations (both Chinese and English) are blank.
5.	Register Location (English)	399 - 739	X(341)	Trailing spaces will be truncated if Register Location (Chinese) is blank. If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, " AND OTHER PROPERTIES" will be appended.
6.	Register Location (Chinese)	740 - 1389	X(650)	Trailing spaces will be truncated. The Chinese character is encoded in Unicode (UTF-8). If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, "及其他物業" will be appended.

Record Layout of File MMIM.FL7

Field No.	Field Description	Position	Format	Remarks
1.	Serial Number	1 - 14	X(14)	A unique serial number assigned to the record of the MMIM file in the format yyyyymmnnnnnnnn, where yyyyymm represents the year and month of the MMIM data, and nnnnnnnnn is an 8-digit, left zero-filled number.
2.	Property Serial Number	15 - 22	X(8)	A Property Serial Number is a unique number for identification of a property in each record of the MMIM file in the format Pnnnnnnnn, where "P" is a constant prefix, and nnnnnnn is a 7-digit, left zero-filled number. For each Serial Number, there may be multiple properties.
3.	Lot Share	23- 78	X(56)	
4.	Reference Lot Location	79 - 398	X(320)	Trailing spaces will be truncated if Register Locations (both Chinese and English) are blank.
5.	Register Location (English)	399 - 739	X(341)	Trailing spaces will be truncated if Register Location (Chinese) is blank. If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, " AND OTHER PROPERTIES" will be appended.
6.	Register Location (Chinese)	740 - 1389	X(650)	Trailing spaces will be truncated. The Chinese character is encoded in Unicode (UTF-8). If the current entry has reached the pre-defined number of registers that can be displayed for a memorial, "及其他物業" will be appended.

Sample Data of File MMIM.FL1

Serial Number Column Positions: 1 - 14	Stamp Duty Column Positions: 15 - 28	<Reserved> Column Positions: 29 - 44	Date of Instrument Column Positions: 45 - 52	Date of Delivery Column Positions: 53 - 60	Nature of Instrument Column Positions: 61 - 165
20151100000001	10000		20110421	20110422	MORTGAGE
20151100000002			20110422	20110422	LEGAL CHARGE
Consideration (HK\$) Column Positions: 166 - 181	Consideration (Text) Column Positions: 182 - 281	Consideration Part Code Column Positions: 282 - 285			
	ALL MONIES				
205000000		PT.			

Sample Data of File MMIM.FL3

Serial Number Column Positions: 1 - 14	Mortgagee's Name Column Positions: 15 - 154
20151100000001	ABC ASIAN BANK LIMITED
20151100000002	XXX BANKING CORPORATION LIMITED

Sample Data of File MMIM.FL4

Serial Number Column Positions: 1 - 14	Property Serial Number Column Positions: 15 - 22	Lot Identifier Column Positions: 23 - 342
20151100000001	P0000001	SECTION Y OF TSUEN WAN TOWN LOT NO. 1001
20151100000002	P0000001	THE REMAINING PORTION OF TSUEN WAN TOWN LOT NO. 1234
Lot Location (English) Column Positions: 343 - 683		Lot Location (Chinese) Column Positions: 684 - 1333
NO. 1A TAI PA STREET, TSUEN WAN NEW TERRITORIES		新界荃灣大壩街 1A 號
ON LOK HOUSE, NOS 31-33 CHEUNG LUNG STREET, TSUEN WAN NEW TERRITORIES		

Sample Data of File MMIM.FL5

Serial Number Column Positions: 1 - 14	Property Serial Number Column Positions: 15 - 22	Lot Description Column Positions: 23 - 342
20151100000001		SECTION X OF TSUEN WAN TOWN LOT NO. 1001
20151100000002		THE REMAINING PORTION OF TSUEN WAN TOWN LOT NO. 1233
Lot Location (English) Column Positions: 343 - 683		Register Location (Chinese) Column Positions: 684 - 1333
NO. 106 WO TONG TSUI STREET TSUEN WAN		
NO. 1035 TAI PAK TIN STREET TSUEN WAN		

Sample Data of File MMIM.FL6

Serial Number Column Positions: 1 - 14	Property Serial Number Column Positions: 15 - 22	Lot Share Column Positions: 23 - 78	Reference Lot Location Column Positions: 79 - 398
20151100000001	P0000001	25/400	TSUEN WAN TOWN LOT NO. 987
20151100000002	P0000001	100/500	KWAI CHUNG TOWN LOT NO.2199
Register Location (English) Column Positions: 399 - 739			Register Location (Chinese) Column Positions: 740 - 1389
FLAT NO. T ON 23/F FAMOUS MANSION NOS. 930-950 CHEONG TAI STREET TSUEN WAN NEW TERRITORIES			
17/F LUCKY BUILDING NO. 63C SHEK YAM ROAD TSUEN WAN NEW TERRITORIES			新界荃灣石蔭路 63C 號幸運樓 17 樓

Sample Data of File MMIM.FL7

Serial Number Column Positions: 1 - 14	Property Serial Number Column Positions: 15 - 22	Lot Share Column Positions: 23 - 78	Reference Lot Location Column Positions: 79 - 398
20151100000001		1/100	SECTION Y OF TSUEN WAN TOWN LOT NO. 1002
20151100000002		14/4000	THE REMAINING PORTION OF TSUEN WAN TOWN LOT NO. 1232
Register Location (English) Column Positions: 399 - 739			Register Location (Chinese) Column Positions: 740 - 1389
SHOP A ON G/F OF KAM FUNG GARDEN, NO. 101 CASTLE PEAK ROAD TSUEN WAN NEW TERRITORIES			
CAR PARK NO. 23 ON CP LEVEL RICH COURT NO. 837 HOI PA STREET TSUEN WAN NEW TERRITORIES			

Recommended computer configuration for receiving MMIM data files by e-mail

RAM	<ul style="list-style-type: none">• 2GB
Hard Drive	<ul style="list-style-type: none">• At least 200MB free space for checking MMIM e-mail and temporary storage of attachment download.• More storage is required if the attachments are to be kept.
Operating System	<ul style="list-style-type: none">• Windows 10• For viewing Chinese, traditional Chinese language should be supported by the Operating System.
Anti-virus Software	<ul style="list-style-type: none">• The installation of a reliable anti-virus software is recommended when receiving MMIM e-mail.
Connection	<ul style="list-style-type: none">• Broadband connection (1.5Mbps or above) is recommended for downloading MMIM data files.

Note:

In addition to checking the Inbox of your e-mail account, it is recommended to look up the MMIM e-mail in the spam / bulk mail / junk mail folder since it may have been filtered as spam message. It is also recommended that the Inbox of your e-mail account be cleared on a regular basis to prevent from exceeding the storage quota of your e-mail server. If you still cannot find the MMIM e-mail, please contact the MMIM Enquiry Hotline (Tel: 2867 8069). Re-email will be considered on individual merits.