



The Land Registry

The Government of the Hong Kong Special Administrative Region

Land Registry News



Service Updates

Property Alert



Property is valuable!



- Do you want to stay vigilant of what is happening to your property?
- Do you want to be alerted when any instruments purporting to sell or mortgage your property without your knowledge have been submitted to the Land Registry for registration?

The Land Registry's e-Alert Service for property owners will be renamed as **Property Alert** in January 2019. Being a property owner, do take action to put your mind at ease by subscribing to the service!

Property Alert is a smart tool for every property owner. It enables early detection of any unexpected or suspicious instruments delivered for registration against your property so that you can take appropriate and prompt actions.

In addition to the 24-month subscription period at HK\$250, we will introduce a new and more convenient option of **one-off subscription period** at HK\$580. Once subscribed for the one-off subscription period, service renewal is no longer required. We will send you alert notification emails about your property for as long as the ownership of the property remains under you.

To enhance customer convenience, subscription to the service will also be made easier. Besides the existing in-person application at Land Registry offices, we now also **accept application by post**. With this additional application channel, property owners who are unable to submit the application in person and those owners who are residing/working overseas will find it much more convenient to apply for the service. Property owners can simply download the application form from our website and submit the completed form to the Land Registry either by postal service or in person.

Subscribe to Property Alert! You can save time and money to stay connected to the land register of your valuable property and put your mind at ease.

Integrated Registration Information System (IRIS) Enhancements

With improving customer experience and user-friendliness in mind, we launched the following enhancement to IRIS in October 2018:

- Add a check box in the transaction list of "Enquire Order Status by Order Creation Date" function of the IRIS Online Services to allow subscribers to choose to view and print the details, including the properties concerned, of a single or multiple transactions simultaneously.

Enquire Order Status - Transaction Records Selection List

Enquiry Date/Time: 05/09/2018 12:16

Order Creation Date Range: 05/07/2018 - 05/09/2018

Status: All

19 Transaction record(s) can be found according to the data you have entered.
Click into the hyperlink to view the details of corresponding transaction

Order Creation Date / Time	Transaction No.	Total Service Fee (HK\$)	Total Service Fee After Adjustment (HK\$)	Select to View
20/08/2018 15:09	TS1808200000010	10.00	10.00	<input checked="" type="checkbox"/>
20/08/2018 15:31	TS1808200000011	120.00	120.00	<input type="checkbox"/>
20/08/2018 15:46	TS1808200000012	10.00	10.00	<input type="checkbox"/>
20/08/2018 15:51	TS1808200000013	15.00	15.00	<input checked="" type="checkbox"/>
20/08/2018 15:54	TS1808200000014	10.00	10.00	<input type="checkbox"/>
20/08/2018 15:57	TS1808200000015	10.00	10.00	<input type="checkbox"/>
20/08/2018 16:04	TS1808200000016	10.00	10.00	<input type="checkbox"/>
20/08/2018 16:06	TS1808200000017	10.00	10.00	<input type="checkbox"/>
20/08/2018 16:09	TS1808200000018	10.00	10.00	<input type="checkbox"/>
20/08/2018 16:11	TS1808200000019	10.00	10.00	<input type="checkbox"/>
20/08/2018 16:15	TS1808200000020	120.00	120.00	<input type="checkbox"/>
21/08/2018 11:16	TS1808210000004	3,690.00	3,690.00	<input type="checkbox"/>
22/08/2018 15:50	TS1808220000001	10.00	10.00	<input type="checkbox"/>
22/08/2018 15:53	TS1808220000003	10.00	10.00	<input type="checkbox"/>
24/08/2018 10:32	TS1808240000001	120.00	120.00	<input type="checkbox"/>
24/08/2018 11:15	TS1808240000003	165.00	165.00	<input type="checkbox"/>
24/08/2018 11:40	TS1808240000004	150.00	150.00	<input type="checkbox"/>
24/08/2018 11:54	TS1808240000005	165.00	165.00	<input type="checkbox"/>
24/08/2018 15:14	TS1808240000008	120.00	120.00	<input type="checkbox"/>

View Multiple Transactions

Annual Validation of Customer Records

As an annual exercise for updating the information in our customer management system to facilitate effective communication with customers, all subscribers of the IRIS Online Services and customers using the deeds lodgement services were invited to provide up-to-date customer data by completing a Customer Data Form in November 2018. Customers may also download the [Change of Account Particulars Form](#) to update their records whenever necessary.



Title Registration

The study on title registration legislations and good practices in some overseas jurisdictions had been completed and the draft report was circulated to members of the Land Titles Ordinance Review Committee (LTORC) for comments in July 2018. A meeting was held with the Law Society of Hong Kong on 27 September 2018 for conducting dummy run of typical transactions under the Land Titles Ordinance (LTO).

In addition, the 7th LTORC meeting and the 13th LTO Steering Committee were held on 23 October 2018 and 26 November 2018 respectively for discussion of the report of the overseas jurisdictions study, the "new land first" proposal, as well as relevant proposed amendments to the LTO.

We will continue to engage stakeholders in order to forge consensus on issues relating to the "new land first" proposal for the early implementation of title registration system in Hong Kong. Meanwhile, we are continuing with the review of the LTO and working on the proposed amendments to the LTO.

Events and Activities

45th Registrars of Titles Conference (ROTC) cum Land Registry Development Officers Conference (LRDOC) 2018

Hosted by the Australian Registrars' National Electronic Conveyancing Council, the 45th ROTC cum LRDOC 2018 was held in Canberra, Australia from 31 October to 2 November. Marking this special event were international Registrars and their delegates coming from various jurisdictions including Australia, Canada, Hong Kong, Ireland, New Zealand, Singapore and UK. Hong Kong was represented by Ms Doris CHEUNG, Land Registrar and two Deputy Registry Managers i.e. Messrs K F PANG and Kenneth POON.

The theme of this year's Conference was "Leading the Property Transaction Revolution". The presentations and discussions provided fruitful information and valuable opportunities for sharing of experience across the participating jurisdictions on the latest developments of practices and legislation relating to the topic and land registration. The Conference was an insightful event that shedded light on our future development of title registration and electronic services.



Briefing on Land Registry's Services for Lands Department

A briefing session with 96 participants from the Lands Department was held on 15 August 2018. The briefing covered an overview of our land registration and land search services. It was well received and provided an opportunity for the participants to have a better understanding of the Land Registry's role, functions and major services in their work context.



Land Registry Trading Fund (LRTF) Annual Report 2017/18

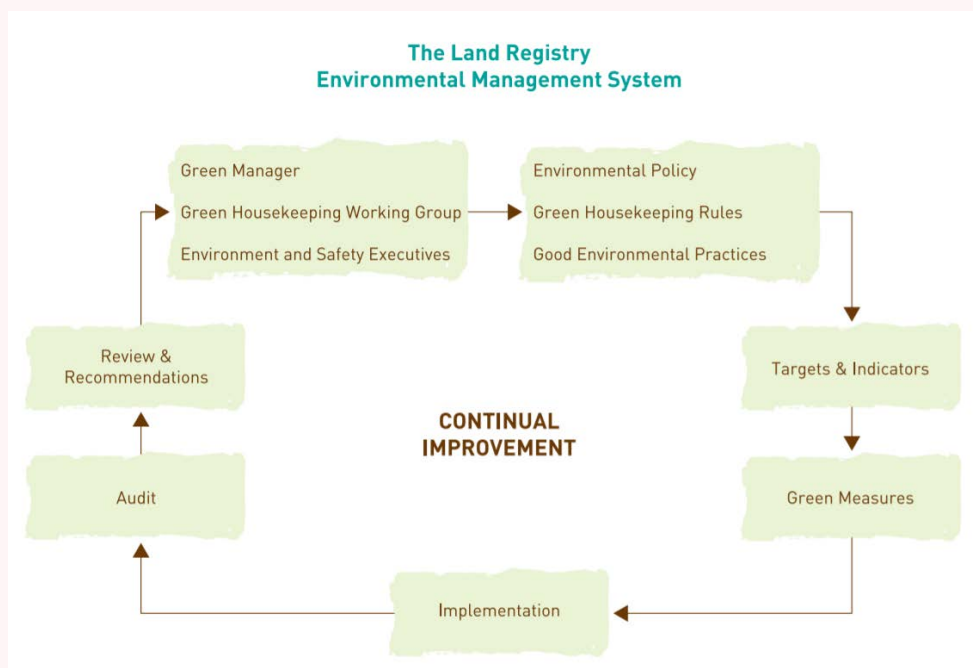
Our commitment to providing quality service and exploring new business for the customers plays a significant role in the overall success of LRTF business in the past year. The Land Registry released its [LRTF Annual Report 2017/18](#) on 31 October 2018. Apart from giving an account of the various activities and business performance of the Land Registry, the report also contains an audited financial statement with full account of the financial position of the LRTF.



Corporate Citizenship

Controlling Officer's Environmental Report 2017

In August 2018, we released our [Controlling Officer's Environmental Report 2017](#) in the Land Registry's website. It states our environmental policy, objectives and measures, as well as our environmental performance in 2017 and environmental targets for 2018. You are welcome to give your comments or suggestions by email at ds@landreg.gov.hk.



Sunnyway – On-the-Job Training Programme for Young People with Disabilities and 2018 Internship Scheme for Students with Disabilities

As a caring organisation advocating equal opportunities for employees and eliminating discrimination in the workplace, the Land Registry has joined the Sunnyway Programme, which is organised by the Social Welfare Department, for the eleventh year. We have also participated in the 2018 Internship Scheme for Students with Disabilities, which is organised by the Civil Service Bureau.

This year, we offered training placement to a trainee in our Central Imaging Centre from March to May, as well as internship places to two undergraduate interns in our Legal Services Division and General Support Services Division respectively during the summer vacation. Through working in a real life work environment, with the support and guidance from our experienced colleagues, the trainee and interns have acquired useful hands-on work experience and job-related skills, which are useful for building up their confidence and developing good work habits for enhancing their employability in the future.



Life Buddies Mentoring Scheme – Job Tasting Programme

The Land Registry participated in the “Life Buddies Mentoring Scheme – Job Tasting Programme” again this year to support nurturing of youth for upward mobility. The Scheme is launched by the Policy and Project Co-ordination Unit of the Chief Secretary for Administration’s Private Office.

On 11 and 12 July 2018, students from True Light Middle School of Hong Kong and Pui Ying Secondary School visited various work units of the Land Registry and were guided by the mentors to work in different workplaces. The students participated in real-life work and obtained career information of the Land Registry through the two-day work attachment programme, which helped broaden their exposure and career planning.



Achievements

The Ombudsman's Awards 2018

Congratulations to our Senior Clerical Officer, Ms MAN Shuk-yi and our Clerical Officer, Mr CHEUNG Tak-chung who have been awarded "The Ombudsman's Awards 2018 for Officers of Public Organisations". Ms MAN and Mr CHEUNG's dedication in delivering high quality service and their professionalism in serving customers had set a role model in the public service. The award presentation ceremony was held on 2 November 2018.

The Ombudsman's Awards gives recognition to public officers who display a commendable degree of fairness, impartiality and efficiency in discharging their duties over a continuous period of time. We are proud of Ms MAN and Mr CHEUNG's exemplary performance and share their joy in receiving the Awards.



Awards for Land Registry Trading Fund (LRTF) Annual Report 2016/17

The LRTF Annual Report 2016/17 won three international/local awards including the Silver Award of the League of American Communications Professionals (LACP) 2017 Vision Awards under the category of "Print-Based Annual Reports – Government – City/State/National", the Bronze Award in the International Annual Report Competition (ARC) Awards 2018 under the category of "Non-Profit Organization (Print A.R.) - Government Agencies & Offices" and the Honourable Mention in the category of "Non-profit making and charitable organisations" of the Hong Kong Management Association (HKMA) Best Annual Reports Awards 2018. These awards reinforce our pursuit for quality production of our annual reports.

LACP is a renowned international institution for professional awards. Its 2017 Vision Awards Annual Report Competition drew nearly 1,000 submissions from organisations with a wide range of industries and organisational sizes. The ARC Awards is organised by the MerComm, Inc in the United States and is the world's largest international competition honouring excellence in annual reports. Organised by the HKMA since 1973 and co-organised with the South China Morning Post since 2007, the Best Annual Reports Awards is an annual competition to encourage the publication of timely, accurate, informative and well presented annual reports.



Land Registry Best Frontline Staff Award

The objective of the Best Frontline Staff Award is to recognise the exemplary performance of our frontline staff. Winner of the Team Award for the first half year of 2018 is the Search Services Section.

