



Updates

Land Titles Ordinance

A meeting of the Land Titles Ordinance Steering Committee was held in July 2014 to discuss the revised proposal of rectification and indemnity arrangements and conversion options for handling indeterminate ownership cases under the Two-Stage Conversion Mechanism. For further briefing and exchange of views on the issues, the Land Registry met with the Consumer Council and Heung Yee Kuk in August and September 2014 respectively. Subject to responses from the stakeholders, a public consultation on the proposed amendments to the Land Titles Ordinance will be launched in due course.

Integrated Registration Information System (IRIS) Enhancements

In November 2014, we launched the following enhancements to the IRIS Online Services:

i. Providing subscribers with online functions for unlocking Login ID and resetting Password

- providing online functions of "Unlock Login ID" and "Forget Password". The new functions enable a subscriber to unlock his/her Login ID and reset the password after having his/her identity verified by answering a preset security question;
- providing enquiry function to view the history of using the "Unlock Login ID" or "Forget Password" functions for the past six months;
- providing new functions for supervisory users (i.e. Login ID with supervisor privilege), including (1) to enable or disable the use of the online unlocking functions by supplementary Login ID users; (2) to lock or unlock supplementary Login ID; and (3) to view the unlocking history of all Login IDs under the same account; and
- displaying on screen the last successful login date and time.

ii. Supporting both Internet Protocol version 4 (IPv4) and version 6 (IPv6) Connection

- supporting Internet connection by using IPv4 or IPv6 (ad hoc users should use IPv4 connection for online payment by credit card or PPS as the payment gateway service provider does not support IPv6 connection).

Services

Annual Validation of Customer Records

As an annual exercise for updating the information in our customer management system to facilitate effective communication with customers, all subscribers of the IRIS Online Services and customers using the deeds lodgement services were invited in October 2014 to provide up-to-date customer data by completing a Customer Data Form. Customers may also download the [Change of Account Particulars Form](#) to update their records whenever necessary.

Activities and Publicity

Registrars of Title Conference 2014

Miss Mary CHOW, the Land Registrar, attended the Registrars of Title Conference 2014 hosted by the Land Information New Zealand held in Wellington from 15 to 17 October 2014. Participants provided jurisdictional updates and also exchanged views and shared experiences on various issues including security, identity controls and fraud prevention; Land Registry business models and organisational arrangements; developments in e-conveyancing and electronic registration, etc.



Visit by Senior Executives from Eastern Guangdong

A delegation of 40 senior executives from Eastern Guangdong organised by the Lingnan University and the Federation of Hong Kong Chiu Chow Community Organisations visited the Land Registry on 26 September 2014. During the visit, we introduced the functions, services and operation of the Land Registry.



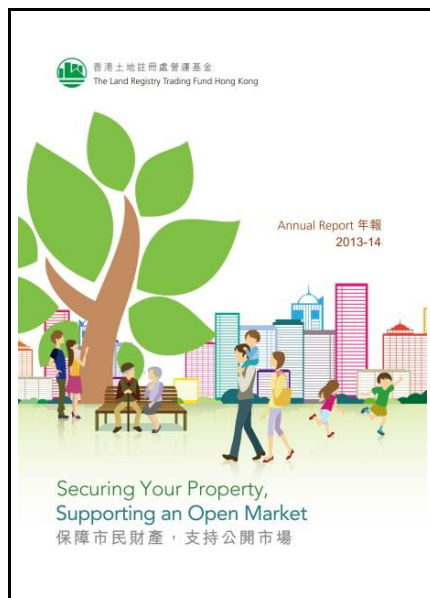
School Promotion Programme - "Know More about Government Service"

As part of our public education activities, the Land Registry has participated in the School Promotion Programme - "Know More about Government Service", which is jointly organised by the Civil Service Bureau and the Education Bureau for the school year of 2014/2015, with a view to introducing our services and the land registration system to the school community. A total of two visits and one talk were arranged in the fourth quarter of 2014 for about 100 secondary school students. Two visits will also be arranged in the second quarter of 2015 for about 50 secondary school students.



The Land Registry Trading Fund (LRTF) Annual Report 2013/14

The Land Registry released its LRTF Annual Report 2013/14 on 22 October 2014. The report gives an account of the various activities and results of the Land Registry in the past financial year. It also contains an audited financial statement with full account of the financial position of the LRTF. The full report can be viewed or downloaded [here](#). Please email us your comments and feedback at csa@landreg.gov.hk.



Corporate Citizenship

Standard Chartered Hong Kong Marathon 2015

The Standard Chartered Hong Kong Marathon is a well-known international sports event as well as a reputable charity function that helps raise funds for Seeing is Believing – ORBIS International, the Hong Kong Paralympics Committee and Sports Association for the Physically Disabled, and the Hong Kong Anti-Cancer Society. As a caring organisation, the Land Registry has been participating in the event since 2002. This year, we had 9 colleagues joining the 10 km or Half Marathon races on 25 January 2015 and raised a fair sum for charity.



Awards

The Ombudsman's Awards 2014

The Land Registry is pleased to report that our Land Registration Officer, Ms YIP So-ha, Florence has been awarded The Ombudsman's Awards 2014 for Officers of Public Organisations on 30 October 2014. Ms YIP's dedication and professionalism in delivering a high standard of customer service was duly recognised.



Hong Kong Management Association Best Annual Reports Awards 2014

The LRTF Annual Report 2012/13 was awarded Honourable Mention in the category of “Non-profit making and charitable organisations” of the Hong Kong Management Association Best Annual Reports Awards 2014. The award presentation ceremony was held on 27 October 2014.



Land Registry Best Frontline Staff Award

The objective of the Best Frontline Staff Award is to recognise the exemplary performance of our frontline staff. Winners of the award for the second half year of 2014 are as follows:

Award	Second half year of 2014
Team Award	 <p data-bbox="427 1765 695 1798">Search Services Section</p>

Individual
Award



Mr. YAN Chung-tak, Clerical Assistant / Search Services Section

Land Registry Best Staff of the Year Scheme

This annual award scheme aims to motivate staff, promote work commitment and give recognition to deserving staff for their remarkable contributions to the Department.

(From left to right) Congratulations to Mr. WAI Chiu-hung (Search and Departmental Services Division), Ms LEUNG Man-ching (General Support Services Division) and Ms HO Lai-king, Queenie (Registration Services Division) who won the Land Registry Best Staff of the Year Award in 2014.

