

IT Management

資訊科技管理





「綜合註冊資訊系統」

「綜合註冊資訊系統」網上服務一直運作暢順。

「綜合註冊資訊系統」服務提升

在2016/17年度，本處為「綜合註冊資訊系統」作出下列多項重大提升：

- 提升系統的基礎建設，繼續為客戶提供可靠的服務；
- 當登記用戶的賬戶未用餘額低於其自訂的預設金額時，用戶可選擇透過電子郵件及／或屏幕提示訊息接收有關通知；
- 若用戶連接「綜合註冊資訊系統」網站後閒置了一段時間，系統會在終止用戶連線五分鐘前於屏幕上發出相關提示；
- 以「瀏覽」或「下載」方式收取已訂購的土地文件的收取期限由一個服務日延長至三個服務日；
- 為加強系統保安，用戶需於首次連接「綜合註冊資訊系統」網上服務時輸入隨機產生的驗證碼；

Integrated Registration Information System (IRIS)

The IRIS Online Services have been operating smoothly.

Enhancements to IRIS

The Land Registry implemented the following major enhancements to the IRIS in 2016/17:

- upgrading the system infrastructure to provide reliable services to customers continuously;
- providing a notification to subscriber when the account's unused balance drops below his/her pre-set balance amount. Subscriber can choose to receive the notification by email and/or alert message on screen;
- issuing a time-out alert message on screen to searcher when his/her current session will time-out in five minutes due to a period of inactivity;
- extending the time limit for retrieving land document orders to be delivered by "View by Browser" and "By Download" from one business day to three business days;
- requiring user to input a randomly generated CAPTCHA before his/her first access to the IRIS Online Services for strengthening system security;

- 除原有的香港郵政電子證書，登記用戶可選擇以電子核證服務有限公司ID-Cert電子證書於登入時作身分認證。此外，登記用戶使用的香港郵政電子證書除可儲存於鑰匙或其他裝置，亦可儲存於智能身份證於登入時作身分認證；
- 在「綜合註冊資訊系統」網站提供連接至地政總署「港人港地」網頁的超連結；
- 除原有的超文本標記語言(HTML)檔案格式外，客戶可選擇便攜式文檔格式(PDF)以「瀏覽」、「下載」或「電郵」方式收取「土地登記冊」查冊訂單、「尚未記入土地登記冊的註冊摘要資料」查冊訂單，以及「登記用戶結算單」；
- 為客戶所輸入的電郵地址進行驗證，在發現懷疑無效的電郵地址域名時作出提示；
- 把連接地政總署「地理資訊地圖」網站的超連結改為直接前往「地段搜尋」網頁；
- supporting the use of Digi-Sign ID-Cert for authentication during login by subscribers in addition to the existing Hongkong Post e-Cert, as well as the Hongkong Post e-Cert stored in smart ID card in addition to the existing storage in tokens and other devices;
- providing a hyperlink on the IRIS website to the webpage of the Lands Department on “Hong Kong Property for Hong Kong People”;
- introducing the Portable Document Format (PDF) in addition to the existing Hyper Text Markup Language (HTML) file format as an alternative for delivery methods including “View by Browser”, “By Download” and “By Email” of search orders of land register and unposted memorial information as well as statements for subscribers;
- validating email addresses inputted by customers and prompting an alert message when possible invalid email address domain is detected;
- changing the hyperlink to the Lands Department’s GeoInfo Map website to the “Search Lot” webpage directly;

- 同時支援以中文及英文輸入街道名稱及屋苑／樓宇名稱；以及

- supporting bilingual input of Street Name and Development Name; and

- 在輸入日期的欄位提供日期選擇器的功能。
- providing date picker feature for date input fields.

其他資訊科技服務

為改善辦公室系統的備份和復原效能，本處已整合並提升該等系統的備份設施。

Other IT Services

To improve the backup and recovery performance of office systems, the Land Registry has consolidated and upgraded backup facilities of these systems.

資訊科技保安

本處依據政府對資訊科技保安的要求，以及參考資訊科技保安業界的最佳做法，推行各種改進措施。我們會定期傳閱部門的資訊科技保安政策及指引，讓員工加深認識資訊保安及保障個人資料的重要性。

IT Security

The Land Registry implements improvement measures with reference to the Government's IT security requirements and best practices in the IT security field. Departmental policy and guidelines on IT security are periodically circulated to reinforce staff's understanding of the importance of information security and personal data protection.



未來計劃

我們會繼續研究如何進一步提升部門的電子服務，以切合客戶的需求，包括：

- 提升「綜合註冊資訊系統」的硬件和軟件，以提供高效及可靠的服務；以及
- 採用具適應性的網頁設計土地註冊處部門網站，以達致最佳的瀏覽體驗。

Future Plan

We will continue to explore ways to further enhance our e-services to meet customers' needs, including:

- to upgrade the hardware and software of the IRIS for efficient and reliable service delivery; and
- to adopt responsive web design for the Land Registry website for better browsing experience.