

# IT Management

资讯科技管理





## 「综合注册资讯系统」

「综合注册资讯系统」网上服务一直运作畅顺。

### 「综合注册资讯系统」服务提升

在2016/17年度，本处为「综合注册资讯系统」作出下列多项重大提升：

- 提升系统的基础建设，继续为客户提供可靠的服务；
- 当登记用户的账户未用余额低于其自订的预设金额时，用户可选择透过电子邮件及/或屏幕提示讯息接收有关通知；
- 若用户连接「综合注册资讯系统」网站后闲置了一段时间，系统会在终止用户连线五分钟前于屏幕上发出相关提示；
- 以「浏览」或「下载」方式收取已订购的土地文件的收取期限由一个服务日延长至三个服务日；
- 为加强系统保安，用户需于首次连接「综合注册资讯系统」网上服务时输入随机产生的验证码；

## Integrated Registration Information System (IRIS)

The IRIS Online Services have been operating smoothly.

### Enhancements to IRIS

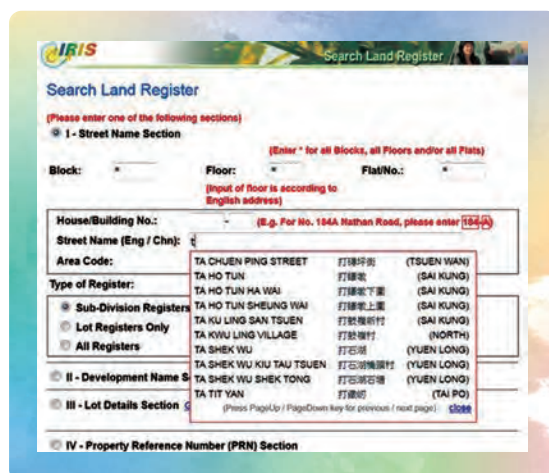
The Land Registry implemented the following major enhancements to the IRIS in 2016/17:

- upgrading the system infrastructure to provide reliable services to customers continuously;
- providing a notification to subscriber when the account's unused balance drops below his/her pre-set balance amount. Subscriber can choose to receive the notification by email and/or alert message on screen;
- issuing a time-out alert message on screen to searcher when his/her current session will time-out in five minutes due to a period of inactivity;
- extending the time limit for retrieving land document orders to be delivered by "View by Browser" and "By Download" from one business day to three business days;
- requiring user to input a randomly generated CAPTCHA before his/her first access to the IRIS Online Services for strengthening system security;

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- 除原有的香港邮政电子证书，登记用户可选择以电子核证服务有限公司ID-Cert电子证书于登入时作身分认证。此外，登记用户使用的香港邮政电子证书除可储存于钥匙或其他装置，亦可储存于智能身份证于登入时作身分认证；
- 在「综合注册资讯系统」网站提供连接至地政总署「港人港地」网页的超连结；
- 除原有的超文本标记语言(HTML)档案格式外，客户可选择便携式文档格式(PDF)以「浏览」、「下载」或「电邮」方式收取「土地登记册」查册订单、「尚未记入土地登记册的注册摘要资料」查册订单，以及「登记用户结算单」；
- 为客户所输入的电邮地址进行验证，在发现怀疑无效的电邮地址域名时作出提示；
- 把连接地政总署「地理资讯地图」网站的超连结改为直接前往「地段搜寻」网页；
- supporting the use of Digi-Sign ID-Cert for authentication during login by subscribers in addition to the existing Hongkong Post e-Cert, as well as the Hongkong Post e-Cert stored in smart ID card in addition to the existing storage in tokens and other devices;
- providing a hyperlink on the IRIS website to the webpage of the Lands Department on “Hong Kong Property for Hong Kong People”;
- introducing the Portable Document Format (PDF) in addition to the existing Hyper Text Markup Language (HTML) file format as an alternative for delivery methods including “View by Browser”, “By Download” and “By Email” of search orders of land register and unposted memorial information as well as statements for subscribers;
- validating email addresses inputted by customers and prompting an alert message when possible invalid email address domain is detected;
- changing the hyperlink to the Lands Department’s GeoInfo Map website to the “Search Lot” webpage directly;

- 同时支援以中文及英文输入街道名称及屋苑／楼宇名称；以及



- supporting bilingual input of Street Name and Development Name; and

- 在输入日期的栏位提供日期选择器的功能。
- providing date picker feature for date input fields.

## 其他资讯科技服务

为改善办公室系统的备份和复原效能，本处已整合并提升该等系统的备份设施。

## 资讯科技保安

本处依据政府对资讯科技保安的要求，以及参考资讯科技保安业界的最佳做法，推行各种改进措施。我们会定期传阅部门的资讯科技保安政策及指引，让员工加深认识资讯保安及保障个人资料的重要性。

## Other IT Services

To improve the backup and recovery performance of office systems, the Land Registry has consolidated and upgraded backup facilities of these systems.

## IT Security

The Land Registry implements improvement measures with reference to the Government's IT security requirements and best practices in the IT security field. Departmental policy and guidelines on IT security are periodically circulated to reinforce staff's understanding of the importance of information security and personal data protection.



## 未来计划

我们会继续研究如何进一步提升部门的电子服务，以切合客户的需求，包括：

- 提升「综合注册资讯系统」的硬件和软件，以提供高效及可靠的服务；以及
- 采用具适应性的网页设计土地注册处部门网站，以达致最佳的浏览体验。

## Future Plan

We will continue to explore ways to further enhance our e-services to meet customers' needs, including:

- to upgrade the hardware and software of the IRIS for efficient and reliable service delivery; and
- to adopt responsive web design for the Land Registry website for better browsing experience.