



「综合注册资讯系统」

「综合注册资讯系统」网上服务在本处密切监察下一直运作畅顺。

「综合注册资讯系统」服务提升

在2014/15年度，本处为「综合注册资讯系统」作出下列多项重大提升：

- 提升系统的基础建设，继续为客户提供可靠的服务；
- 推出「综合注册资讯系统」网上服务流动版，以方便客户利用智能手机及平板电脑查阅土地纪录；
- 为登记用户提供新的网上功能，让其可于正确回答一条预先设定的安全问题以使其身分得以核实后，解锁其「登入识别码」及重设密码，以及查询过去六个月内使用此等功能的纪录；
- 为拥有管理权限的登记用户提供新的网上功能，包括容许或禁止额外「登入识别码」使用者使用网上解锁功能，封锁及解锁额外「登入识别码」，以及浏览同一个帐户下所有「登入识别码」的解锁纪录；
- 同时支援IPv4(互联网规约版本四)和IPv6(互联网规约版本六)连线；
- 当客户关闭浏览器的视窗或登入／登出「综合注册资讯系统」时，如订单内尚有未完成订购的项目，系统会作出提示；

Integrated Registration Information System (IRIS)

Kept under close monitoring, the IRIS Online Services have been operating smoothly.

Enhancements to IRIS

The Land Registry implemented the following major enhancements to IRIS in 2014/15:

- upgrading the system infrastructure to provide reliable services to customers continuously;
- launching a mobile version of the IRIS Online Services to facilitate customers using smartphones and tablets to search land records;
- providing subscribers with new online functions to unlock his/her Login ID, to reset the password after having his/her identity verified by answering a preset security question, and to enquire his/her history of using these functions for the past six months;
- providing subscribers (with supervisory privilege) with new online functions to enable or disable the use of the online unlocking functions by supplementary Login ID users, to lock and unlock supplementary Login ID, and to view the unlocking history of all Login IDs under the same account;
- supporting both Internet Protocol version 4 (IPv4) and version 6 (IPv6) connection;
- displaying an alert if there are outstanding item(s) in the Order List when customers close a browser window or log in/out of the IRIS;

- 当「综合注册资讯系统」正在建立一个压缩档案(ZIP格式)，以包含所有文件影像供客户下载时，屏幕上会显示进度；
- 更新「综合注册资讯系统」网上服务客户工作站的需求规格，以支援不同的操作系统、浏览器和流动装置；以及
- 停止使用第三版本的「保密插口层」规约，以加强互联网保安。

其它资讯科技服务

为了更有效支援内部运作，本处已把部门个人电脑的视窗作业系统升级至更新的版本。

资讯科技保安

本处恪守政府的资讯科技保安要求，并参考资讯科技保安业界的最佳做法，推行各种改进措施。我们会定期传阅部门的资讯科技保安政策及指引，让员工加深认识资讯保安及保障个人资料的重要性。

未来计划

我们会继续研究如何进一步提升部门的电子服务，以切合客户的需求，包括：

- 提升「综合注册资讯系统」的硬件和软件，以提供高效及可靠的服务；以及



- 支持政府的「公共资料」新措施，并确定合适的资料集，以逐步在「公共资料入门网站」发放。

- showing a progress indicator on screen when the IRIS is generating a compressed file (in ZIP format) consisting of all document images for download by customer;
- updating client workstation requirement specifications of the IRIS Online Services to support different operating systems, browsers and mobile devices; and
- strengthening Internet security by disabling the use of Secure Sockets Layer protocol, version 3.

Other IT Services

To ensure better support to internal operations, the Land Registry has upgraded the personal computers in the department to newer versions of Windows operating systems.

IT Security

The Land Registry complies with the Government's IT security requirements and implements improvement measures with reference to the best practices in the IT security field. Departmental policy and guidelines on IT security are periodically circulated to reinforce staff understanding of the importance of information security and personal data protection.

Future Plan

We will continue to explore ways to further enhance our e-services to meet customers' needs, including:

- to upgrade the hardware and software of IRIS for efficient and reliable service delivery; and
- to support the Public Sector Information (PSI) initiative of the Government and identify suitable datasets to be published on the PSI portal gradually.