

資訊科技管理 IT Management

「綜合註冊資訊系統」

「綜合註冊資訊系統」網上服務在本處密切監察下一直運作暢順。

「綜合註冊資訊系統」服務提升

在2013/14年度，本處為「綜合註冊資訊系統」作出下列多項重大提升：

- 把「綜合註冊資訊系統」的伺服器升級，向客戶提供更可靠的服務；
- 在每份訂單的「輸入客戶資料」版面上加入「用戶參考編號」；
- 當客戶選擇透過「傳真」收取一份預計超過30頁的訂購土地文件時，屏幕上會顯示建議客戶選擇其他收取方法的訊息；
- 以「電郵」方式收取土地紀錄(包括土地登記冊、尚未記入土地登記冊的註冊摘要資料及土地文件)的檔案容量上限由2 MB增至4 MB；
- 當客戶的密碼將於7天內到期時，屏幕上會顯示提醒客戶更改密碼的訊息；以及
- 在「認收頁」及「查詢查冊／訂單狀況」的版面上，把已閱覽或下載文件的超連結顏色轉為紅色。

其他資訊科技服務

為了更有效支援內部運作，本處現正把部門個人電腦的視窗作業系統升級至更新的版本。



Integrated Registration Information System (IRIS)

Kept under close monitoring, the IRIS Online Services have been operating smoothly.

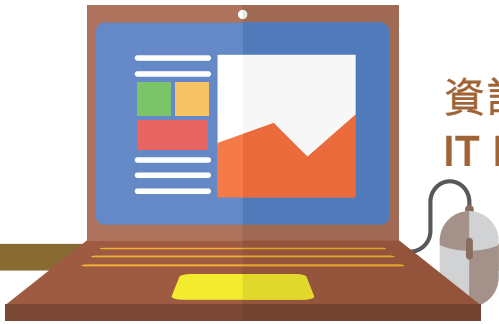
Enhancements to IRIS

The Land Registry implemented the following major enhancements to IRIS in 2013/14:

- upgrading the servers of IRIS to provide more reliable services to customers;
- adding a new "User Reference" to each order on the "Enter Customer Information" screen;
- displaying a message on screen to advise customers to choose other delivery methods when "By Fax" delivery is selected for an ordered document which is estimated to have over 30 pages;
- increasing the upper limit of the file size of land records (including land registers, unposted memorial information and land documents) to be delivered by email from two megabytes to four megabytes;
- displaying a reminder on screen to remind customers to change passwords that will expire within seven days; and
- changing the colour of the hyperlinks to red on the "Acknowledgement" and "Enquire Search/Order Status" screens if the documents have been viewed or downloaded.

Other IT Services

To ensure better support to internal operations, the Land Registry is upgrading the personal computers in the department to newer versions of Windows operating systems.



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資訊科技保安

本處恪守政府的資訊科技保安要求，並參考資訊科技保安業界的最佳做法，推行各種改進措施。我們會定期傳閱部門的資訊科技保安政策及指引，讓員工加深認識資訊保安及保障個人資料的重要性。

未來計劃

我們會繼續研究如何進一步提升部門的電子服務，以切合客戶的需求，包括：

- 提升「綜合註冊資訊系統」的硬件和軟件，以提供高效及可靠的服務；
- 在2014年第二季推出「綜合註冊資訊系統」網上服務的流動版，方便客戶利用智能手機及流動裝置進行更便捷的查冊；以及



圖一：主頁面

圖二：查閱土地登記冊畫面

圖三：土地登記冊的查閱結果畫面

- 在「綜合註冊資訊系統」新增自助服務的功能，使登記用戶能以安全的方式重新設定其密碼。



IT Security

The Land Registry complies with the Government's IT security requirements and implements improvement measures with reference to the best practices in the IT security field. Departmental policy and guidelines on IT security are periodically circulated to reinforce staff understanding of the importance of information security and personal data protection.

Future Plan

We will continue to explore ways to further enhance our e-services to meet customers' needs, including:

- to upgrade the hardware and software of IRIS for efficient and reliable service delivery;



- to launch a mobile version of the IRIS Online Services in the second quarter of 2014 to facilitate customers using smartphones and mobile devices to conduct land searches more efficiently; and
- to provide a new self-service function in IRIS to enable subscribers to reset their passwords in a secure manner.