



资讯科技管理 IT Management

「综合注册资讯系统」

「综合注册资讯系统」网上服务在本处密切监察下一直运作畅顺。

「综合注册资讯系统」服务提升

在2013/14年度，本处为「综合注册资讯系统」作出下列多项重大提升：

- 把「综合注册资讯系统」的伺服器升级，向客户提供更可靠的服务；
- 在每份订单的「输入客户资料」版面上加入「用户参考编号」；
- 当客户选择透过「传真」收取一份预计超过30页的订购土地文件时，屏幕上会显示建议客户选择其他收取方法的讯息；
- 以「电邮」方式收取土地纪录(包括土地登记册、尚未记入土地登记册的注册摘要资料及土地文件)的档案容量上限由2 MB增至4 MB；
- 当客户的密码将于7天内到期时，屏幕上会显示提醒客户更改密码的讯息；以及
- 在「认收页」及「查询查册／订单状况」的版面上，把已阅览或下载文件的超连结颜色转为红色。

其他资讯科技服务

为了更有效支援内部运作，本处现正把部门个人电脑的视窗作业系统升级至更新的版本。



Integrated Registration Information System (IRIS)

Kept under close monitoring, the IRIS Online Services have been operating smoothly.

Enhancements to IRIS

The Land Registry implemented the following major enhancements to IRIS in 2013/14:

- upgrading the servers of IRIS to provide more reliable services to customers;
- adding a new "User Reference" to each order on the "Enter Customer Information" screen;
- displaying a message on screen to advise customers to choose other delivery methods when "By Fax" delivery is selected for an ordered document which is estimated to have over 30 pages;
- increasing the upper limit of the file size of land records (including land registers, unposted memorial information and land documents) to be delivered by email from two megabytes to four megabytes;
- displaying a reminder on screen to remind customers to change passwords that will expire within seven days; and
- changing the colour of the hyperlinks to red on the "Acknowledgement" and "Enquire Search/Order Status" screens if the documents have been viewed or downloaded.

Other IT Services

To ensure better support to internal operations, the Land Registry is upgrading the personal computers in the department to newer versions of Windows operating systems.



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资讯科技保安

本处恪守政府的资讯科技保安要求，并参考资讯科技保安业界的最佳做法，推行各种改进措施。我们会定期传阅部门的资讯科技保安政策及指引，让员工加深认识资讯保安及保障个人资料的重要性。

未来计划

我们会继续研究如何进一步提升部门的电子服务，以切合客户的需求，包括：

- 提升「综合注册资讯系统」的硬件和软件，以提供高效及可靠的服务；
- 在2014年第二季推出「综合注册资讯系统」网上服务的流动版，方便客户利用智能手机及流动装置进行更便捷的查册；以及



- 在「综合注册资讯系统」新增自助服务的功能，使登记用户能以安全的方式重新设定其密码。



IT Security

The Land Registry complies with the Government's IT security requirements and implements improvement measures with reference to the best practices in the IT security field. Departmental policy and guidelines on IT security are periodically circulated to reinforce staff understanding of the importance of information security and personal data protection.

Future Plan

We will continue to explore ways to further enhance our e-services to meet customers' needs, including:

- to upgrade the hardware and software of IRIS for efficient and reliable service delivery;



- to launch a mobile version of the IRIS Online Services in the second quarter of 2014 to facilitate customers using smartphones and mobile devices to conduct land searches more efficiently; and
- to provide a new self-service function in IRIS to enable subscribers to reset their passwords in a secure manner.