

資訊

科技服務
IT Services

摘要

- 本處定期對「綜合註冊資訊系統」進行提升，持續優化為客戶提供的註冊及查冊服務。
- 我們制定確保部門資訊科技系統及數據安全的措施，並加強員工對資訊科技保安的意識。
- 我們正開發一套新系統，以提升網上查冊服務。

(a) 提升「綜合註冊資訊系統」的服務

該系統在2009年進行了下列提升工程：

- 「綜合註冊資訊系統」非登記用戶每宗查冊交易中可訂購的資料上限數目由5個增至30個；
- 推出電子註冊摘要表格加強版，提供強化功能，使表格更方便易用；以及
- 加裝後備付款系統。若主付款系統出現故障，後備付款系統可於15分鐘內啟動以接替主系統處理信用卡付款程序。

(b) 資訊科技保安

本處一直竭力保護部門電腦系統及數據安全。我們在2009/10年度推行了下述措施：

- 定期傳閱有關資訊科技保安的部門政策及指引，令員工加深了解資訊保安及保障個人資料的重要性；
- 每年舉辦重溫課程，確保所有員工對資訊科技安全保持警覺；
- 留意市場推出關於資訊科技保安的最新發展，以選取合適的措施保護部門的系統和數據；
- 定期對部門的資訊科技系統進行保安核查，並就核查的建議制定改善措施，確保系統得到合適的保護；
- 安裝網頁過濾工具，阻止瀏覽有可能危及資訊科技保安或抵觸本處資訊科技保安政策和指引的網頁；以及
- 在本處的網頁加入保護個人資料的保障私隱政策。

HIGHLIGHT

- The Land Registry regularly introduces enhancements to the Integrated Registration Information System (IRIS) as part of our on-going efforts to improve our registration and search services to customers.
 - We have put in place measures to ensure the security of our IT systems and data and to raise staff awareness in IT security.
 - We are developing a new system to improve our online search services.
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(a) Service Enhancement to IRIS

Major enhancements implemented in 2009 include:

- the maximum number of orders per transaction for non-subscriber users has been increased from 5 to 30;
- an enhanced version of the e-Memorial Form has been launched to provide extended functions to improve its usage; and
- a backup payment gateway has been implemented which can take over the online payment function by credit card within 15 minutes in case of malfunctions of the main payment gateway.

(b) IT Security

The Land Registry endeavours to maintain the security of its computer systems and data by taking the following measures in 2009/10:

- circulated departmental policy and guidelines on IT security periodically to reinforce staff understanding on the importance of information security and personal data protection;
- conducted re-fresher course annually to ensure that all staff stay vigilant in preserving IT security;
- stayed tuned to the latest technological development on IT security in the market and adopted appropriate measures to protect our systems and data;
- conducted regular security audits on our IT systems and implemented improvement measures arising from audit recommendations to ensure a proper protection of the IT systems;
- installed a website filtering tool to prevent visits to websites that may cause IT security risks or may lead to violation of the Land Registry's IT security policy and guidelines; and
- put up a privacy policy on security protection of personal data on the Land Registry's website.

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(c) 未來計劃

(i) 新查冊系統

本處將於2010年第三季推出具有先進技術設計的新電腦系統，確保為客戶提供更穩定和可靠的查冊服務。新系統將會脫離內部系統獨立運作，從而盡量減低預定的內部系統維修及提升工程對本處為客戶提供查冊服務的影響。



新系統的服務時間將由現時的每天16小時延長至20小時，即由上午7時30分服務至翌日上午3時30分（系統接受訂單的截止時間為上午2時30分）。

(ii) 業權註冊的資訊科技支援

我們會開發一套新的資訊科技系統，為未來實行的業權註冊提供全面支援。新系統設計的進行會因應修訂《土地業權條例》的立法程序作出配合。

(c) Future Plan

(i) New Search System

The Land Registry will launch a new computer system in the third quarter of 2010 with enhanced technical design for ensuring a more stable and reliable search services to customers. The new system will be separated from the internal systems to minimise the impact of scheduled maintenance and upgrading work of internal systems on the provision of public search service to customers.

Service hours of the new system will be extended from the present 16 hours to 20 hours a day, i.e. from 7:30 a.m. to 3:30 a.m. (with last order cut-off at 2:30 a.m.) the next day.

(ii) IT Support for Title Registration

A new IT system will be developed to provide full support for the future operation of title registration. We will work on the design of the new system to align with the legislative process to amend the LTO.

