



Services

Performance Pledges for 2013/14

For 2013/14, the Land Registry has enhanced the service standard for supply of certified copies of land records over the counter and the performance target for simple cases of amendment of registered data as follows:

Service Type	Enhanced Service Standard	Enhanced Performance Target (% meeting target)
1. Supply of certified copies of land records over the counter (a) computerised land registers (b) imaged copies without oversize plans	From 50 minutes to 40 minutes From 50 minutes to 40 minutes	97 97
2. Simple cases of amendment of registered data (i.e. rectification of land registers based on Memorial information)	3 working days	from 92 to 93

The Performance Pledges for 2013/14 were implemented on 1 April 2013. You can view [here](#) or obtain the information leaflets at offices of the Land Registry.



Registration of Licences

The Land Registry has reviewed the practice concerning registration of licences. A Land Registry Circular Memorandum (LRCM) No. 1/13 on registration of licences was issued on 8 February 2013.

Generally speaking, a licence does not create any interest in land and is not an instrument affecting land under the Land Registration Ordinance (Cap 128) if it only amounts to a creation of personal rights between the parties concerned. The Land Registry will not accept such licences (including sub-licences) for registration.

For details, please see the LRCM [here](#).

Sale of Street Index (45th edition) and New Territories Lot/Address Cross Reference Table (14th edition) and Free Online Browsing

The 45th edition of the Street Index and the 14th edition of the New Territories Lot/Address Cross Reference Table (CRT) are available for sale. The order forms can be downloaded [here](#).

The new edition of the Street Index features over 450 amendments with 15 new streets and 32 new lots/sections/subsections added. In the new CRT, over 2,300 amendments have been made and 16 new streets and 1,795 new lots/sections/subsections have been added.

Cost of new editions of the Street Index compact discs and CRT compact disc is HK\$250 each. The respective licence fees are HK\$2,000 for a computer network linked to less than 50 terminals and HK\$4,000 if linked to 50 terminals or more.

To further enhance support to users of the Land Registry's search services, an online version of the new editions of the Street Index and the CRT have been made available for free browsing [here](#) or via a [hyperlink](#) on the IRIS website.

Provision of Free Wi-Fi Service at Land Registry Customer Centre

Members of the public visiting our Customer Centre on 19/F Queensway Government Offices can now use free wireless Internet access services under the GovWi-Fi Programme. Please take a look [here](#) for details of the Wi-Fi coverage.

